

Quality Policy Statement

It is the policy of the company to consistently provide an efficient and effective Recruitment and Screening service to meet our customers, statutory and applicable regulatory requirements.

It is our objective to:

- Ensure consistent application of the recruitment process across all Recruitment and Screening areas in line with the corporate procedure.
- Ensure that all corrective actions are applied and effective. Each identified discrepancy will have a risk assessment score allocated in order to assist in assigning an appropriate non-conformance severity and relevant closure timescales.
- Ensure that all customer feedback is logged and effectively actioned within 1 month of receipt.
- Ensure that all staff are appraised, and training needs identified, as appropriate.
- Ensure that all applicable legislative requirements are satisfied.
- Ensure the continual commitment to working with organisations and customers to maintain the highest standards

The above policy and objectives will be carried out through the effective application of a management system, which includes our commitment to processes for continual improvement and the provision of adequate resources.

Specific Division or Branch specific objectives may be created from internal and client meetings, appraisals, and feedback.

The management system complies with the requirements of EN ISO 9001:2015. Implementation and management of the system requires the involvement of personnel at all levels in the company and the promotion of quality awareness, cost effectiveness and customer requirements, these are all important elements with which staff and contract personnel must be familiar.

The system is prepared, implemented, controlled, and audited by the HSQES Director and HSQES team, reporting to the CEO. The HSQES Director must approve all additions, amendments, and deletions to the system. It is a mandatory requirement that all the staff of Morson Talent observe and comply with the relevant management system procedures.

The HSQES Director must be advised of any customers or third parties that wish to review the quality system.

This Policy will be reviewed annually or sooner if changes are required.



Ged Mason – Group CEO